

## **ZimHealth Code of Conduct**

1. The Zimbabwe Network for Health-Europe (ZimHealth-Europe) is a registered Association in Geneva, founded by Zimbabweans as a non-profit nongovernmental organization. ZimHealth seeks to mobilize financial resources and the support of Zimbabweans living in the Diaspora as well as other interested individuals, health-care providers, the private health-care sector, faith-based institutions, local authorities, development agencies and private corporations in an effort to strengthen health-care services in Zimbabwe. ZimHealth-Europe seeks to make a difference in Zimbabwe primarily through the following activities.
  - **Inform, educate and communicate** the status and the needs of the Zimbabwe public health delivery system to all Zimbabweans in Switzerland and the rest of Europe and to the European public.
  - **Raise** funds and other materials from individuals in Switzerland and the rest of Europe and from private corporations and international, multi-lateral and bilateral agencies.
  - **Distribute** equitably, funds and materials to health services in all provinces and districts of Zimbabwe, as far as resources allow.
2. ZimHealth is politically neutral and non-denominational. As such, the activities pursued by ZimHealth shall be guided solely by humanitarian and health needs. The services provided by ZimHealth shall be for the benefit of all Zimbabweans who need health care.
3. Since ZimHealth is a non-profit organisation and uses all the donations received to procure materials for health services in Zimbabwe, all Officers and Representatives of ZimHealth shall participate in all ZimHealth activities voluntarily, and shall not for reason of any office or duties performed, be entitled to receive any salary or compensation.
4. An Officer or Representative of ZimHealth shall neither receive nor accept personal payment from beneficiaries or any agencies in the name of ZimHealth. All funds and



## ZIMBABWE NETWORK FOR HEALTH – EUROPE

(ZimHealth)

(RÉSEAU ZIMBABWÉEN POUR L'ACCÈS À LA SANTÉ)

other donations received by a ZimHealth Officer or Representative shall not be deemed to hold ZimHealth into a contract, agreement or guarantee to carry out any specific action, and should be declared to the Executive Committee and shall be the property of ZimHealth.

5. Any Officer or Representative of ZimHealth shall not act in a supervisory capacity or manner to any of the beneficiaries. A ZimHealth Officer or Representative shall only seek clarification on any pertinent issues and may offer advice that is in keeping with the principles of ZimHealth – to improve the health of Zimbabweans.
6. Material donations made by ZimHealth are not conditional, but are given in the spirit of mutual respect between ZimHealth and the beneficiary. As such, any interaction between a ZimHealth Officer or Representative and the beneficiary shall be on a mutually convenient basis.
7. ZimHealth field Representatives shall be the eyes and ears of ZimHealth-Europe. They shall perform certain assignments on behalf of ZimHealth-Europe including the following as directed by the ZimHealth Executive Committee.
  - Follow up on requests to beneficiaries to obtain updated information on specific activities or deliveries;
  - Document utilisation of items or goods, including taking of photographs, with the full consent of the beneficiaries, and give feedback to ZimHealth-Europe to enable ZimHealth to give feedback to its benefactors;
  - Note any requests or observations from beneficiaries without making any promises other than that the messages will be conveyed to the ZimHealth Committee for discussion;
  - Assist with creation of an inventory of goods received and the labelling of items donated by ZimHealth in order to promote the name of ZimHealth.
8. Any visit to any beneficiary institution shall be made with prior discussion with the Executive Committee or with at least one member of the ZimHealth Executive

Committee with authorisation to do so having been given by the Executive Committee, and the visit done with the full agreement of the beneficiary. No surprise or unannounced visits shall be made at any time to any beneficiary institution.

9. Unless directly mandated by the Zimhealth Committee or by virtue of their Committee membership responsibility:
- No Officer or field Representative of ZimHealth shall communicate with the media, issue statements or cause to be published by other means any communication on behalf of ZimHealth
  - No Officer or field Representative shall negotiate or enter into any business, contractual, financial, social, or socio-political relationship with any person.